

## **Golf Supervisor – Associate Professional (Full Time /Seasonal Spring/Summer 2025)**

As a Golf Shop Supervisor with Fairmont Jasper Park Lodge, you will be an ambassador for exceptional golf experiences at the #1 Golf Resort in Canada rated by SCOREGolf Magazine. The golf course is approaching our 100<sup>th</sup> Anniversary on July 17<sup>th</sup> and we will have many exciting projects underway which you can be a part of your ability to provide leadership and guidance to our golf course colleagues will ensure our operation and service levels are second to none in the industry.

### **What is in it for you?**

- Subsidized staff accommodation provided on-site for full time status
- Competitive extended benefits package including medical, vision and dental for full time permanent status
- Employee Travel Program
- Comprehensive Wellness Platform
- Discounts on food & beverage/spa/golf
- Opportunity to develop your talent and grow within Fairmont Jasper Park Lodge and over 5,000 properties with Accor

### **What you will be doing:**

Reporting to the Head Golf Professional, responsibilities and essential job functions include but are not limited to the following:

- Consistently offer professional, engaging and friendly service
- Follow outlet policies, procedures and service standards
- Ensure smooth operation of golf course operations on a daily basis
- Ensure guest satisfaction at all times, in relation to goals and measurements
- Train, coach, develop and supervise all golf operation colleagues
- Assist with scheduling, guest check-in experience, inventory controls, merchandising, daily cash out, payroll and revenue management
- Assist with tournaments and group outings to ensure proper execution and coordination
- Follow all safety and sanitation policies
- Adhere to the hotel's vehicle handling and safety policies while driving hotel and guest vehicles
- Other duties as assigned
- Assist Head Golf Professional & Director of golf with day to day winter activity center duties.
- Run day to day golf simulator operation, book tee times and teach lessons.

### **Your experience and skills include:**

- 2 years' experience in a managerial or supervisory position within a major golf operation required
- Member, in good standing, of PGA of Canada, Class A required
- Experience as a golf instructor required
- Degree/Diploma in a related field an asset
- Previous point of sale system experience
- Strong knowledge of the game of golf and it's principles surround etiquette required
- Excellent communication and organizational skills
- Strong interpersonal and problem solving abilities
- Highly responsible & reliable
- Ability to work well under pressure in a fast-paced environment
- Ability to work cohesively with fellow colleagues as part of a team with minimum supervision
- Ability to focus attention on guest needs, remaining calm and courteous at all times

**Your team and working environment:**

- Fast-paced, upscale, luxury hotel
- Close proximity to Marmot Basin Ski Resorts in winter and world-renowned hiking trails in summer
- Hospitality employees worldwide making this a great place to develop lifelong connections
- Sitting: 2-4 hr/day
- Walking: 6-8 hr/day
- Standing: 6-8 hr/day
- Bending/reaching: 4-6 hr/day
- Pushing/pushing: 4-6 hr/day
- Physical effort: required to lift up to 50lbs
- Environmental stress: busy atmosphere

**Visa Requirements:** Must be legally eligible to work in Canada. The hotel is unable to assist candidates in obtaining Canadian work authorization.

**Our commitment to Diversity & Inclusion:**

We are an inclusive company and our ambition is to attract, recruit and promote diverse talent.

**Why work for AccorHotels?**

We are much more than a world leader. We are more than 250,000 hoteliers with a purposeful and heartfelt mission: to make every guest Feel Welcome in our 4,500 addresses and on our digital platforms. We are committed to a culture and guided by our values that make our talent *Feel Valued*. We want them to express their passions every day and realize their full potential through exemplary professional development and growth opportunities, enjoying a life filled with unlimited experiences. To connect with us, please visit <https://www.accorhotels.jobs/home.aspx>

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